

Terms and Conditions

1. Ordering is by email and by telephone, pending acceptance of your order by email, a contract will have been entered in to and will be binding on both parties to this arrangement.

Please refer to the ordering section for instruction.

2. Despatch of artwork to clients is within 15 days of acceptance of your order excluding Saturdays Sundays and Bank Holidays.

3. Delivery will be within 28 days to United Kingdom locations subject to Condition 2.

4. At the time of ordering clients must be clear in expressing size and finish of surface. For example gloss or matt. Also the agreement of price once accepted by ourselves by email is binding under United Kingdom Law. Each image is numbered and must be clearly written on the form as detailed within the ordering section.

5. We will email acceptance of your order within 24 hours of receiving your order. If unforeseeable circumstances in communications' delay arise, we will respond immediately after delays have been overcome. You have the right to cancel if this occurs.

6. Each artwork ordered is a unique creation for our clients. Orders can only be cancelled within 24 hours after we have accepted your order by email only.

7. Orders will be processed as soon as clients' payments have cleared through the banking system.

8. Bravis Media will supply section enlargements up to 25cm x 20cm for you to view and keep at a nominal cost to cover materials and postage before any decision is made by you.

9. We despatch all our artwork using reputable couriers. If an artwork is found to be damaged physically upon receiving this we will require visual and written evidence of such damage in order to assess if fault and failure on our part exists beyond any doubt before any refund is considered. Until such dispute is resolved you must keep the artwork safely in your possession with the original packaging material. If there is fault on our part, the arrangement is that you will send us the artwork in the packaging material fully bound to the address shown on our invoice using a reputable carrier to an agreed cost which Bravis Media will pay. You will receive a full refund by either cheque or bank transfer from our account to your own.

10. We will deliver within 28 days from the date of our acceptance of your order, subject to the provisions of conditions in paragraphs 2 and 3 including delays in delivery due to civil unrest, strike by postal courier services, national crisis of unforeseen scale that effect this time factor after the time and date of actual despatch from us. We will endeavour to hasten delivery

by every means at our disposal and keep you informed as to current progress, but beyond this Bravis Media cannot be responsible for deliveries that fail to meet this parameter.

11. Clients will be required to sign for artwork delivered to the address you give us as proof that delivery has occurred.

12. Bravis Media does not mass produce images but tailor makes individual orders to suit our clients particular requirements, therefore in reference to the conditions in paragraphs 4 and 6 and 8 we cannot consider any reimbursement of any monies due to "don't want....don't like....not suitable..."...and so on. As an online business we will endeavour to give our clients the very best advice on ordering an image to suit individual taste and requirements by providing as much detailed information before an order is made by you.

13. Orders must be paid for in full at the price agreed at the time of purchase by cheque by credit by debit card to our account whose details are described in the order section within our website. Cheques must be written out to 'Bravis'. Cheques must not be post dated. Bravis Media will process your order once payment has cleared through our bank. Cheques can take up to five working days which excludes Saturdays and Sundays and Bank Holidays to clear the system.

14. Payments using debit or credit cards once accepting the releasing of your monies from your account will be frozen during transference between two accounts denying you access to your own funds. Statements in regard to your account will show disparity to this effect. You must ensure you have sufficient overall funds to cover emergency requirements and ensure you have funds to cover other commitments before you order any item from our gallery. We will make a small banking charge to cover costs we incur when returning funds due to cancellation. Any charges are nominal covering such charges which can amount to one percent of the total cost of the order imposed by banks who operate and impose a charge on business accounts.

15. Invoices will be despatched with your artwork order.

16. Value Added Tax is currently not applicable and until further notice will not be shown on your invoice.

17. All artwork is despatched rolled in substantial protected packaging unframed un-mounted unless clients request additional presentation at the time of ordering.

18. All artwork is gloss or matt laquered and preference must be stated clearly within our order section. If no preference is indicated we will matt laquer the artwork unless you describe otherwise.

19. Bravis Media will not under any circumstances be held liable for any monetary loss incurred by any client who has entered in to any contract with any third party due to any delays

that occur where failure to deliver artwork comes in to existence during the moment of despatch that is beyond Bravis Media control. All clients hold responsibility for ordering artwork from ourselves in such future anticipation that ensures as reasonably as can be foreseen their ordered artwork arrives in a period and margin of time that might reasonably avoid the possibility of late delivery.

20. In the event that delays occur due to heavy seasonal demand or any periodic surge in demand on ourselves we will inform you at the time you order artwork from us of this presenting situation when and if this occurs at which time you can decide on proceeding with an order or declining the request immediately if your circumstances require delivery in a period within the conditions stipulated in the above, see conditions in paragraphs 2 and 3 and 10 which renders our ability to deliver within the parameters of the same we must agree mutually to waive the legal period or conclude the order process due to mutual impasse.

21. Overseas clients may be subject to import duties at the port of entry and therefore we advise you to enquire before ordering any artwork that might incur such an additional levy. Bravis Media will not be held liable for such taxes levies costs at the port of entry should this issue occur. If artwork is held by Authority, until any taxes duties levies are paid by you, we deem this custody to be the point of delivery for the artwork ordered by you. From this stage on, the artwork provided by us will be deemed to have arrived and delivered to you regardless of the address you have given us. Furthermore, it will be deemed by us that our contract for the supply of goods ordered by you is completed fully.

22. Clients ordering artwork for delivery overseas beyond the United Kingdom will be asked to pay an additional charge above the cost for delivery within the United Kingdom at ten percent extra on the cost of the artwork to cover the additional cost of postage and packing and insurance.

23. Overseas clients ordering outside the United Kingdom will be charged an extra ten percent above original cost of artwork, as stipulated in the above condition paragraph 22.

24. All United Kingdom orders for delivery within the United Kingdom are inclusive of post and packing and insurance.

25. All prices for limited edition artwork are fixed for the duration of that run of production and will not be decreased or increased during that edition run. Our price range box in the ordering section provides a guide line only for clients and only when an artwork is selected and the price is confirmed and agreed and accepted for single edition or limited edition issues will the price of that artwork remain fixed for the duration of its display and subsequent sale.

26. Images are sold as single one off productions, or dual, triple, quadruple and even quintet sets and beyond with relevant pricing to match. Clients will be told which productions in the

gallery are multiple sets or single productions at the time of ordering. 'Dual' means pairs.

27. Limited edition artwork will not be reproduced beyond 17 images not lower than 7. All Bravis Media artwork sold to clients will indicate clearly at the bottom left of each piece the edition number and date. Each artwork will be labelled on the back with the edition number 1/ 00 and our gallery name www.bravismedia.co.uk Bravis Media the month and year.

28. Artwork in the gallery is produced in colour in monochrome in abstract in brush effect in multihued effect. Clients can enquire about each piece prior to ordering by emailing us using our order section within our website.

29. Copyright. All images and text within this website including the BrAVis Media logo are the property of BrAVis Media and are copyright. None of the contents can be copied or used by any person any corporate body professional or amateur by any electronic means, photocopy, email, computer print-out without prior written consent to BrAVis Media by telephone or email in the first stage of enquiry. If we discover the use of any material within this website by any individual or organisation or the use of any layout that impinges on the integrity and design and colour outline of our business as if to suggest our business is allied in some manner with another organisation without our knowledge and consent BrAVis Media will vigorously seek legal remedy through United Kingdom Law and procure damages through court action against any individual or organisation whose infringement of our copyright is clear blatant and proven.

30. All issues regarding dispute of any kind with Bravis Media and client should any arise which cannot be dealt with by mutual agreement between ourselves will be governed by United Kingdom Law which will be the arbiter of such dispute whose authority will resolve through statutory obligations and court attendance our differences to a satisfactory conclusion.